SUBJECT: CNP Experiencing a Delay in Inbound and Outbound Transaction Processing

NOTICE TYPE: Initial

DAY(S) AFFECTED: April 16, 2015

SHORT DESCRIPTION: CenterPoint Energy is currently experiencing a delay in inbound and outbound

transaction processing.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a delay in inbound and outbound transaction processing. We are working on a resolution to the issue and will update the market when we know more.

ADDITIONAL INFORMATION: No CR action is necessary at this time; inbound transactions are being received and held until we can clear the processing issue.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC